

## **National Bank of Egypt awarded ISO 27001:2013 for information security for its electronic branches**

NBE announced today that it has been awarded ISO 27001:2013 certification for information security management systems by BSI, the British Standards Institute. The certification covers all of NBE's electronic branches in the country which provide customers with a complete digital experience of some of NBE's banking services without any human intervention. The bank has also renewed its certification for the previously awarded scope in 2016 & 2017 for its data centers and call center.

Commenting on this unprecedented achievement in the financial sector, Dalia el Baz, NBE deputy chairman confirmed that NBE's management is keen to always apply the latest and strictest information security standards in all digital services the bank provides to its customers, highlighting that the bank has put in place the necessary controls for its electronic branches since its launch early 2019 as a first of its kind branch experience for customers in Egypt which the bank aims to expand geographically with to reach the different segments of its customers. This effort has culminated in the ISO certification award this year; such certification serves as assurance to customers that their electronic data is highly secure in addition to the flexibility and efficiency in providing these services with the best quality.

El Baz emphasized that the bank's expansion plans in digital services requires this expansion to go hand in hand with securing these services against the different types of threats, in addition to providing awareness to customers and employees on these threats and this has been an utmost priority in the bank's strategy to ensure the necessary protection of customers' data in light of the technological advancements and evolution in the threat landscape that we are witnessing in today's world.

Abeer Khedr, NBE information security director, has further added that NBE's ISO 27001:2013 certification is a true reflection of the efforts and commitment of the information security team in full collaboration with all NBE departments to design, implement a comprehensive controls framework compliant with international standards, which has been consistently and effectively maintained throughout the past recent years. This certification assures customers' trust in NBE digital services through emphasizing the bank's commitment to continuous improvement of its security measures and indicators; which are a key requirement in the international standard.

It's worthy to mention that NBE, as part of its overall strategy for securing and protecting customer data, has also recently renewed in March of this year, and for the seventh consecutive year, its PCI DSS (Payment Card Industry Data Security Standard) certification in its latest release. The bank has also renewed and extended the scope of its certification for ISO 22301 for business continuity management systems last year.